ENCHANTING SOAP COLLECTIONS PRIVACY POLICY

The privacy and security of information you provide to Enchanting Soap Collections LLC ("ESC") is very important to us. This policy explains what information we maintain and how it may be utilized.

We are the sole owners of information collected on this site. Your personally identifiable information will not be sold or rented to, or intentionally shared with any third party except as explained in this Privacy Policy.

1. Information Kept by Enchanting Soap Collections

When using this website and services, we typically collect the following contact and identity information (Personal Information):

- Your name, address, email, and other basic contact information.
- Non-personally identifiable information automatically gathered, such as your IP address, computer sign-on data, statistics regarding page views, traffic to and from our website, its individual pages, and data that may be collected through cookies or other means.
- information about our products and services you have ordered.
- Our system uses cookies and automatically collects certain information such as your IP address, web browser, referral site, and other technical information to maintain our system and provide Internet technologies needed to support our customers. Certain, nonidentifiable information may be shared for search engine analytics purposes.

2. Use and Disclosure of Personal Information

ESC may use your Personal Information to:

- Sell or otherwise provide you our products and services.
- Resolve disputes and troubleshoot problems.
- Verify your identity and other information you provide.
- Encourage a safe online experience.
- Enforce our Terms and Conditions of Sale and the Terms and Conditions of Access to or Use of our website.
- Inform you about our products and services.
- Improve our products, services, and customer experience.
- Communicate sales and promotional offers to you.

3. Necessary Sharing of Information

Part of our ordering and delivery process may use, and you hereby consent to share, your Personal Information under the circumstances listed below. Other parties necessary to complete your orders do not retain, share, store, or use personally identifiable information for any other purposes.

- Shopping Cart Purchases. When you make a purchase through ESC's shopping cart, you provide us with information necessary to deliver the products and services ordered.
- <u>Credit Card Purchases</u>. When you use a credit card, ESC uses a processing company to receive payment. Payments by credit card are completed via a secure, external service.
- <u>Phone or Fax Order</u>. If an order is placed by phone or fax, we must take the credit card information in order to process the order. Any record of the credit card number is then securely destroyed.
- Shipping. When ESC ships its products, we use external delivery services to transport your order.
- Compliance. If ESC believes that disclosure is necessary to comply with the law or Law Enforcement agencies.
- Fraud and Credit Protection. To protect the rights, property, or safety of ESC and its customers. This may require exchanging information with other companies or Law Enforcement agencies for purposes of protection against fraud and reduction of credit risk.

4. Third-Party Links:

This site may contain links to third party sites. These links are provided for your convenience. We have no control over or make any claims about or guarantee their content or privacy policy.

5. Your Access to and Control Over Information.

You may opt out of any future contact from us at any time. Contact us at robertasoap1@gmail.com to:

- Change or correct any Personal Information.
- Have us delete your Personal Information at your request.
- Express concerns you have about our use of your Personal Information.

6. Updates

This Privacy Policy may change. Updates will be posted on this page.

If you have any questions about this Privacy Policy, please contact us at robertasoap1@gmail.com.